

# eProgress Notes . . . December 2010

A Monthly Publication of the Nassau-Suffolk Hospital Council, Inc.

*eProgress Notes publication is a summary of regulatory and legislative news, advocacy messages, and other relevant issues affecting the delivery of hospital and health care on Long Island.*

## Hospital Trustees Celebrate Quality Initiatives

*American Hospital Association president Rich Umbdenstock headlines educational program for hospital trustees from Long Island and the Hudson Valley . . . says their leadership needed now more than ever in era of reform*

Trustees from Long Island hospitals and those in the Hudson Valley gathered Monday evening, December 6, 2010, at the LaGuardia Marriott to hear from American Hospital Association president/CEO Rich Umbdenstock about the crucial role trustees continue to play in the unfolding health reform process. The group of key hospital leaders also paid tribute to hospital quality initiatives recognized by the Nassau-Suffolk Hospital Council (NSHC) and the Northern Metropolitan Hospital Association (NorMet) as the most outstanding for 2010. NSHC and NorMet, representing hospitals from similar regions, share the same advocacy agenda through their Suburban Hospital Alliance.

Umbdenstock remarked that quality continues to improve at all hospitals, but the industry as a whole needs to do even better. Reform is predicated on pay linked to performance and a better patient experience, he added. Integration of services across the continuum will enhance patient care and safety, Umbdenstock explained, and the delivery of care is increasingly moving in this direction, propelled by natural market forces and the pressures of reform. Patients, providers, and payers want better value and lower costs.



*From left: Joseph Conte, Executive Vice President, Corporate Services for Catholic Health Services of Long Island (CHSLI won the 2010 Excellence in Patient Safety Award from the Nassau-Suffolk Hospital Council (NSHC); Wendy Darwell, Chief Operating Officer of NSHC; Obstetric Unit nurses Arlene Costello (Good Samaritan Hospital Medical Center); Ann Shea-Lewis (St. Charles Hospital); Mary Ann Gulutz (St. Catherine of Siena Medical Center) and Dr. Joel Yohai, Chief Medical Officer for CHSLI.*

***See more photos from NSHC/NorMet/Healthcare Trustees of New York State Regional Meeting and Quality Awards Event on page 2 . . .***

“Reform is a beginning,” said Umbdenstock. “It’s a series of steps in new directions.”

**Catholic Health Services of Long Island (CHSLI)** took the Hospital Council’s top quality prize, the “Excellence in Patient Safety” Award for its project, “Improving Obstetric Patient Safety Outcomes

through Crew Resource Methodology.” This year, 33 projects from Long Island hospitals were entered into the competition.

In accepting the award on behalf of the system’s five hospitals and its 18,000 plus employees, Joseph Conte, executive vice president, corporate services, CHSLI said, “The Crew Resource Methodology has transformed the culture and outcomes at CHSLI. Adverse events were reduced between 26 and 42 percent and the culture of safety improved dramatically.” The methodology, developed by NASA, focuses on improving safety by examining the role of human error.

The program at the LaGuardia Marriott was sponsored by NSHC and NorMet and the Healthcare Trustees of New York State, a division of the Healthcare Association of New York State. – Janine Logan, [jlogan@nshc.org](mailto:jlogan@nshc.org).

## *Regional Program for Hospital Trustees and Executives*



*The meeting provided chairmen of the Nassau-Suffolk Hospital Council and the Northern Metropolitan Hospital Association with an opportunity to informally talk about joint priorities for the Suburban Hospital Alliance – the venture through which both associations share advocacy activities and goals due to the similarities of the two regions. In photo is Doug Melzer (left), CEO of Long Beach Medical Center and chair of NSHC and Michael Weber, CEO of Health Quest and chair of NorMet.*



*Trustees and hospital CEOs work collegially through the year to ensure good governance and effective advocacy for their hospitals. Programs like the one offered in December enable trustees, executives, and regional hospital leaders to learn and share information and best practice ideas.*

# Hospitals One Source of Economic Fuel for LI

*Benefit to local communities is no small change*

Long Island's hospitals provide 47,460 jobs and \$14.6 billion to the local economy in direct and indirect spending and \$629 million in state and local taxes, according to the report *New York State's Hospitals: Transforming Lives and Communities* published by the Healthcare Association of New York State.

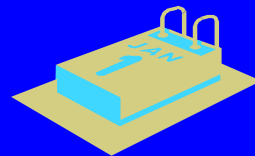
"It is clear from these numbers that hospitals are anchors in their local communities," said Kevin Dahill, president/CEO of the Nassau-Suffolk Hospital Council. "They represent an important component of the economy, as it struggles to pull out of the recession. This is especially true for the thousands of Long Islanders employed by our hospitals, as well as the hundreds of local businesses these employees and their hospital employers support."

## News Briefs . . .

**Hospital Auxiliaries . . .** recognized by HANYS for their commitment to participating in advocacy activities on behalf of their hospitals, their communities, and the state's health care system were recently recognized by HANYS. Long Island leaders include: **Eastern Long Island Hospital Auxiliary; Guilds of Good Samaritan Hospital Medical Center; Huntington Hospital Auxiliary; Mercy Medical Center Council of Leagues; North Shore University Hospital Auxiliary; Central Council of Auxiliaries – South Nassau Communities Hospital; Winthrop- University Hospital.**

**Updated Health Care Career Guide . . .** is now available from NSHC for a nominal fee of \$4 per book to cover production costs. Supplies are limited. To order contact Janine Logan at [jlogan@nshc.org](mailto:jlogan@nshc.org).

**Health Care Heroes 2010 from Long Island Business News include . . .** Dental Hero – Stephen Scotto-Lavino DDS, Director, Department of Dentistry at **St. Charles Hospital**; Health Care Facility Hero– **North Shore-LIJ Circle of Care**; Nursing Educator Finalists – Barbara Gibbons, Director of Nursing Education, **St. Catherine of Siena Medical Center**; Janet Galiczewski, Clinical Assistant Professor, Stony Brook School of Nursing, Kathleen Burger, Associate Professor of Nursing, Suffolk Community College of Nursing; Judy O'Shea, Adjunct Professor, Suffolk Community College, Karen Hylton-McGuire, Breast Feeding Coordinator, **Winthrop-University Hospital**; Nursing; Health Care Professional Hero – Laura Beck, Director of St. Charles Outpatient Rehabilitation Network, **St. Charles Hospital**; Nursing Finalists – Debra Giugliano, Pediatric Nurse Practitioner – **Stony Brook University Medical Center**; Deborah Scott, **Franklin Hospital**; Karleen Schultz, Psychiatric Nurse – **Eastern Long Island Hospital**; Kathryn Manzi, **John T. Mather Memorial Hospital**; Sharon Eriksen, **South Nassau Communities Hospital**; Anne Shea-Lewis, Nurse Manager of Maternal Child Health, **St. Charles Hospital**; Diane Morgan, **Long Beach Medical Center Homecare**; Patricia A. Rosenberg, **Plainview Hospital**; Nurse Hero – Denise D'Ambrosia, Nurse Practitioner, **Peconic Bay Medical Center**; Physician Hero – Vincent Basilice MD, Ophthalmology Department, **John T. Mather Memorial Hospital**; Physician Finalist – Delcasse Joseph MD, Surgeon, **South Nassau Communities Hospital**; Lambros Angus MD, Director of Trauma, **Nassau University Medical Center**; Allen Meek MD, Professor/Chair, Department of Radiation Oncology, **Stony Brook University Hospital**; Kaveh Alizadeh MD, **North Shore-LIJ Health System**; David Anshel MD, Director, Clinical



## Mark Your Calendar for NSHC Events in January

- Jan. 6 NSHC Board Meeting, 8 a.m.
- Jan. 11 Nurse Managers Committee, 12:30 p.m.
- Jan. 12 Finance Committee, 8 a.m.
- Jan. 21 Meet the Media Luncheon, Communications Committee, noon, Melville Marriott
- Jan. 21 Nurse Executive Committee, 2 p.m.
- Jan. 25 Corporate Compliance Committee, 9:30 a.m.

\*Meetings for NSHC members only and are held at the Hospital Council office in Hauppauge unless otherwise noted. To register/info call: 631-963-4153.

Neurophysiology, **St. Charles Hospital**; Volunteer Hero – Susan Keller, **South Nassau Communities Hospital**; Volunteer Finalists – Jack Russell – **St. Charles Hospital**; Dorothy Milau, **John T. Mather Memorial Hospital**; Lenny Mitchko, **North Shore-LIJ Health System**.

## HANYS Leads Diabetes Initiative to Improve Public Health

The Healthcare Association of New York State teamed up with the New York State Health Foundation to champion the fight against diabetes in New York by helping providers implement and enhance coordinated systems to manage and prevent the disease.

HANYS' Diabetes Campaign Collaborative sponsored by the New York State Health Foundation's (NYSHealth) Diabetes Campaign is a statewide campaign that provides education, technical assistance, and covers some expenses for participating systems' or hospitals' outpatient clinics, primary care sites, and diabetes self-management education programs.

### Member Hospitals

- Brookhaven Memorial Hospital Medical Center
- Catholic Health Services of Long Island
  - Good Samaritan Hospital Medical Center
  - Mercy Medical Center
  - St. Catherine of Siena Medical Center
  - St. Charles Hospital
  - St. Francis Hospital
  - St. Joseph Hospital
- East End Health Alliance
  - Eastern Long Island Hospital
  - Peconic Bay Medical Center
  - Southampton Hospital
- Long Beach Medical Center
- John T. Mather Memorial Hospital
- Nassau University Medical Center
- North Shore-Long Island Jewish Health System
  - Franklin Hospital
  - Glen Cove Hospital
  - Huntington Hospital
  - North Shore University Hospital
  - Plainview Hospital
  - Southside Hospital
  - Syosset Hospital
- Stony Brook University Hospital
- Veterans Affairs Medical Center – Northport
- Winthrop-South Nassau University Health System
  - South Nassau Communities Hospital
  - Winthrop-University Hospital

*Happy Holidays and a Prosperous New Year to all our members, colleagues and friends . . . from the staff and board members of the Nassau-Suffolk Hospital Council . . .*



### NASSAU-SUFFOLK HOSPITAL COUNCIL

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*The collective voice of Long Island's not-for-profit and public hospitals.*